ACRAnet 521 W. Maxwell Spokane, WA 99201 Phone: (800) 304-1249 Fax: (800) 845-7453 www.ACRAscreen.net



Requested by:
\*\*\*\*\*\*

PO BOX 1111

SPOKANE, WA 99220

Phone: (509)111-1111

THE INFORMATION NETWORK

Applicant l	Information		\	
Name:	T***** R******* ******	** Address:	******	
SSN:	***_**_***		PASCO, WA 99301	
DOB:	09/27/****			
Position:				
Acctg Code:	OTHLER			
Status:	COMPLETED			

Page Number		Flagged / Dis	crepancy
Status Detail	8 of 8 Orders Completed 100%	Service Ale	ert
		Complete	ed
Orders Placed		OrderID	
Pkg: The Prospector		17831776	<b>₽</b>
Multi State Crimin	al	17831779	<b>₽</b>
Employment Cred	it WFraud	17831778	<b>₽</b>
SSN Verification		17831777	<b>₽</b>
Motor Vehical Rep	ort	17831804	<b>₽</b>
Employment Verif	ication	17831825	<b>₽</b>
Employment Verif	ication 2	17831872	<b>₽</b>
Employment Verif	ication 3	17831908	

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Received: 05/08/2009 1 of 13 05/19/09 Completed: 05/12/2009 2009050857772483 Requested From: ACRAnet Request by:

Applicant Name: Applicant SSN: Profile No: 2009050857772483

## **Multi State Criminal**

17831779



NO RECORD FOUND

DATE SEARCHED: 05/08/2009

NO RECORDS WERE FOUND THAT MATCHED YOUR CRITERIA

SEARCH CRITERIA: \*\*\*\*\*, T\*\*\*\*\*\*

ADDITIONAL LAST NAMES: NONE

OUR MULTI-STATE CRIMINAL SEARCH INCLUDES OVER 130 MILLION RECORDS FROM 40 STATES AND THE DISTRICT OF COLUMBIA, DATA FROM 48 STATES AND THE DISTRICT OF COLUMBIA "SEXUAL PREDATOR" LISTS, THE OFAC TERRORIST WATCH LIST AND INTERPOL. THE SPECIFIC STATES ARE AS FOLLOWS: AK, AL, AR, AZ\*, CT, DC, FL, ID, HI\* IL\*, IN\*, IA, GA, KS, KY\*, MD, ME\*, MI, MN, MO, MS, MT\*, NC, ND, NE\*, NH\* NJ\*, NV\*, NY\*, OH\*, OK\*, OR, PA, RI, SC\*, TN, TX\*\*\*, UT, VA, WA, WI

ALL STATES (EXCEPT THOSE DENOTED BY AN \*) INCLUDE PRISON INMATE, PROBATION/PAROLE RECORDS AND/OR ADMINISTRATION OF COURT DATA RECORDS. THE CONVICTION RECORDS SUPPLIED TO CLIENTS INCLUDE GROSS MISDEMEANOR AND/OR FELONY CONVICTION FOR THE PAST 7-10 YEARS.

\* PRISON INMATE REPORT - REPORT CONSISTS OF CONVICTION RECORD ONLY IF PRISON TIME HAS BEEN SERVED.

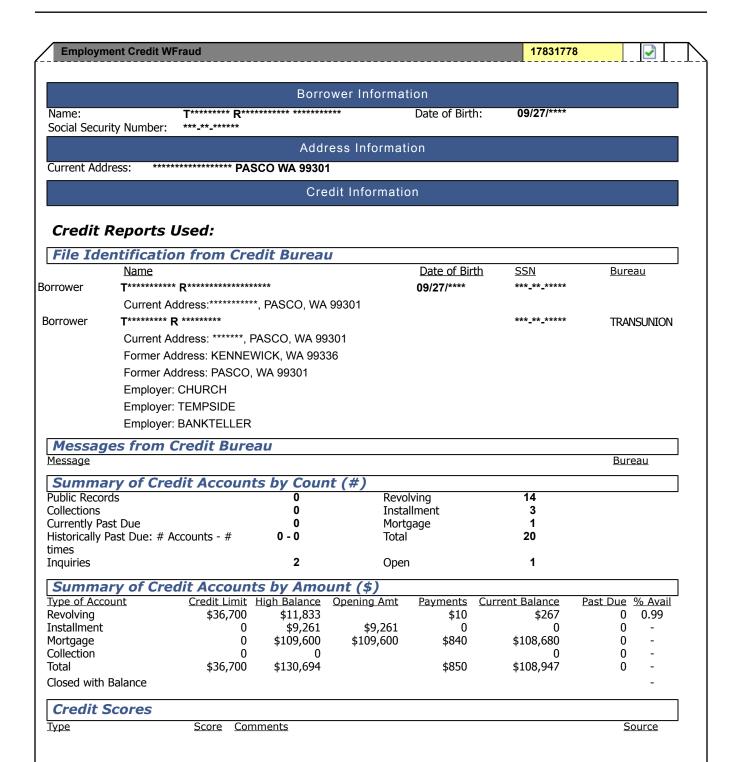
\*\*\* TX - INCOMPLETE COUNTY REPORTING - SOME COUNTIES IN THE STATE OF TEXAS DO NOT REPORT RECORDS, LEAVING TEXAS INFORMATION INCOMPLETE.

FEDERAL/INTERNATIONAL SEARCHES: INTERPOL; U.S. DEPARTMENT OF COMMERCE ( Denied Persons List, Unverified List, The Entity List); U.S. DEPARTMENT OF STATE/OFFICE OF DEFENSE TRADE CONTROLS (Debarred Parties List); U.S. TREASURY DEPARTMENT (Specially Designated Parties List, Palestinian Legislative Conference List); U.S. GENERAL SERVICES ADMINISTRATION (Excluded Parties List); CIA (Politically Exposed Persons List); U.S. HEALTH AND HUMAN SERVICES DEPARTMENT (Inspector Generals Excluded List); U.S. OFFICE OF THRIFT SUPERVISION (Enforcement Actions List); U.S. OFFICE OF THE CURRENCY (Enforcement Actions List); NATIONAL CREDIT UNION ADMINISTRATION (NCUA Administrative Orders); WORLD BANK (Ineligible Firms/Individuals); U.S. AIR FORCE, OFFICE OF SPECIAL INVESTIGATIONS (Air Force Fugitives List); U.S. BUREAU OF ALCOHOL, TOBACCO, FIREARMS AND EXPLOSIVES (ATF Most Wanted List); U.S. DRUG ENFORCEMENT ADMINISTRATION (DEA Fugitives); U.S. FEDERAL BUREAU OF INVESTIGATION (10 Most Wanted Criminals, 10 Most Wanted Terrorists, Crimes Against Children, Cyber Crimes, Violent Murderers, Violent Crimes, Criminal Enterprise, Domestic Terrorism, White Collar Crimes); US Marshals (15 Most Wanted); U.S. SECRET SERVICE (Most Wanted); U.S. POSTAL SERVICE (Most Wanted); AUSTRALIAN DEPARTMENT OF FOREIGN AFFAIRS & TRADE (Consolidated List); OFFICE OF THE SUPERINTENDENT OF FINANCIAL INSTITUTION CANADA (Canadian Sanctions List); BANK OF ENGLAND, UN AND EU (List of Financial Sanctions Targets); EUROPEAN UNION CREDIT SECTOR FEDERATION (Consolidated List); MEMORIAL INSTITUTION FOR THE PREVENTION OF TERRORISM (Terrorism Knowledge Base)

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Received: 05/08/2009 2 of 13 05/19/09 Completed: 05/12/2009 2009050857772483 Requested From: ACRAnet Request by: \*\*\*\*\*

Applicant Name: Applicant SSN: Profile No: 2009050857772483



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Received: 05/08/2009 3 of 13 05/19/09 Completed: 05/12/2009 2009050857772483

ACRAnet

Applicant Name: Applicant SSN: Profile No:

2009050857772483

Credit History  Account				Cur	rent Status		Тні	Historical Status				Source
Credit Grantor	Туре	Rspns.	Hi Credit	Balance	Past Due	Rating	- 1			Past Due		Source
Account Number	Opened	·	Credit Limit	Payment	Amount	ECOA				60 9		
<b>1 FBSD</b> Payment Pattern:		-	\$20 \$1,000 C	O ACCOUNT		Individ		02	0	0	<b>0</b> T	ransUnio
		. <b></b> -	REDIT CARD			By Consumer				_		
<b>AMER HONDA</b> Payment Pattern:			\$6,987 CCCCCCCCC UTOMOBILE (		) ,	AsAgre JointContractualLiab CCCCCXXXXXXXX	ility				<b>0</b> T	ransUnio
AMEX Payment Pattern:		Borrower 04/22/09 9	 \$998 \$2,000 CCCCCCCCC	\$185 ************************************		AsAgre Individ	ual				 0 T	ransUnio
		C	REDIT CARD									
BALLYS		Borrower 10/19/04	\$1,046	 0 \$29	)	AsAgre Individ		 23	0	0	0 T	ransUnio
Payment Pattern:	09/19/0	•	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX			CCOUNT INFORMA	TION	DIS	₽U⊺	ΓED	BY (	CONSUME
BALLYS		Borrower 03/19/01	\$1,228 NSTALLMENT	0 0 SALES CON	)	Individ		 11	0	0	0 T	ransUnio
BK WEST		Borrower 03/31/09	\$109,600	 \$108,680 \$840		AsAgre Individ		 13	0	0	0 T	ransUnio
Payment Pattern:	02/28/0	-	CCCCCCCCC ONVENTIONA		TGAGE							
CHASE - CC		 Borrower 01/18/09	\$1,050 \$5,000	0	0	AsAgre Individ		 46	0	0	0 T	ransUnio
Payment Pattern:	12/18/0	-	CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC		CCCCCC	CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC	CCCC	CCC	С			
CITIFINANCIA		Borrower 04/30/09	\$815 \$5,500	0	0	AsAgre Individ		 22	0	0	0 T	ransUnio
Payment Pattern:	03/30/0	<b>9</b> C	CCCCCCCCC	CCCCCCCC	CCC							

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ACRAnet

Applicant Name: Applicant SSN: Profile No: 2009050857772483

GEMB/GAP	REV Borrower 02/10/01 04/27/09	\$800	0	0	Individual				<b>0</b> TransUnion
Payment Pattern:		CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC				CCCC	CCC	_	
GEMB/JCP	REV Borrower 05/07/06 04/16/09	\$2,500	0	0	Individual	35	0	0	<b>0</b> TransUnion
Payment Pattern:		CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC			CCCCCCC D BY CONSUMER				
GEMB/LOWES	REV Borrower 02/15/08 04/21/09	. ,	0	0	AsAgreed Individual	14	0	0	• TransUnion
Payment Pattern:		CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC							
GEMB/OLDNAVY	REV Borrower	•	0	0	AsAgreed	- 48	0	0	• TransUnion
Payment Pattern:	03/10/09	ccccccccccc			CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC	CCC	CCC	2	
NORDSTROMFSB	OPEN Borrower		 \$2,135 \$64	0	AsAgreed	- 48	0	0	• TransUnion
Payment Pattern:	03/20/09			CCCCCC	ccccccccccc	CCC	CCC	3	
SCA/LUCKY BR	REV Borrower 07/22/03 06/30/04	\$700	0	0	AsAgreed	11	0	0	• TransUnion
Payment Pattern:		CCCCCCCCCC CHARGE ACCOUI	NT ACCOUN	Γ CLOSE	D BY CONSUMER				
US BANK	CLC Borrower	•	0	0	AsAgreed	 15	0	0	<b>0</b> TransUnion
Payment Pattern:		CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC							
WELLS FARGO	REV Borrower	*	0	0	AsAgreed AuthorizedUser	- 48	0	0	<b>0</b> TransUnion
Payment Pattern:	01/09/06				cccccccccccc	CCCC	CC		
WFFINANCIAL	REV Borrower		0	0	AsAgreed Individual		0	0	• • • • • • • • • • • • • • • • • • •
		CHARGE ACCOU	NT CLOSED					_	
WFNNB/EXPRES	REV Borrower 07/18/08 02/18/09	•	0	0	AsAgreed Individual	08	0	0	<b>0</b> TransUnion
Payment Pattern:		ccccccc							

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ACRAnet

Applicant Name: Applicant SSN: Profile No: 2009050857772483

CHARGE ACCOUNT

WFNNB/EXPRES REV Borrower 0 0 0 AsAgreed 29 0 0 TransUnion

06/24/00 06/03/04 \$900 Individual

CHARGE ACCOUNT ACCOUNT CLOSED BY CONSUMER

WFNNB/VCTRIA REV Borrower \$143 \$82 0 AsAgreed 48 0 0 TransUnion

09/18/04 04/29/09 \$1,000 \$10 Individual

CHARGE ACCOUNT

Inquiries

Inquiring CompanyDateSourceACRANET-10005/08/09BorrowerTransUnionCREDSTAR01/04/08BorrowerTransUnion

## **USER ACKNOWLEDGEMENT**

User acknowledges receipt of a copy of the summary of consumers' rights prescribed by the Federal Trade Commission under section 609(c)(3) of the FCRA ("summary of rights"). By accepting this report, User hereby certifies that User will attach a copy of the summary of rights to the report if a recipient of the report has not previously received a copy.

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Received: 05/08/2009 6 of 13 05/19/09 Completed: 05/12/2009 2009050857772483

ACRAnet

Applicant Name: Applicant SSN: Profile No: \*\*\*\*\*\*\*, T\*\*\*\*\*\*\*\* R\*\*\*\*\*\*\* \*\*\*\_\*\*\_\*\*\*\*\*

2009050857772483

SSN Verification 17831777 12 Subjects Found. SSN is valid. Issued in Colorado (Issued In Year 1988) T\*\*\*\*\* R \*\*\*\*\* xxx-xx-\*\*\* DOB: --SSN: Age: Address: PASCO, WA 99301-9466 FRANKLIN County 02/2008 to 04/2009 T\*\*\*\*\* R \*\*\*\*\* SSN: xxx-xx-\*\*\* DOB: -- Age: Address: KENNEWICK, WA 99336-8166 BENTON County 08/2007 to 04/2008 T\*\*\*\*\* R \*\*\*\*\* SSN: xxx-xx-\*\*\* DOB: 09-27-\*\*\* Age: Address: LITTLETON, CO 80123-1754 ARAPAHOE County 05/2001 to 12/2007 T\*\*\*\*\* R \*\*\*\*\* SSN: xxx-xx-\*\*\* DOB: -- Age: Address: PASCO, WA 99301-3180 FRANKLIN County 04/2007 to 10/2007 T\*\*\*\*\* R \*\*\*\*\* SSN: xxx-xx-\*\*\* DOB: --Age: Address: PORTLAND, OR 97225-6380 WASHINGTON County 07/2006 to 04/2007 T\*\*\*\*\* R \*\*\*\*\* SSN: xxx-xx-\*\*\* DOB: --Age: Address: PORTLAND, OR 97225-6380 WASHINGTON County 07/2006 to 11/2006 T\*\*\*\*\* R \*\*\*\*\* SSN: xxx-xx-\*\*\* DOB: --Age:

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ACRAnet

Applicant Name: Applicant SSN: Profile No:

2009050857772483

Address:

KENNEWICK, WA 99336-8535

BENTON County 08/2005 to 07/2006

T\*\*\*\*\*\* R \*\*\*\*\*

SSN: xxx-xx-\*\*\* DOB: -- Age:

Address:

PROSSER, WA 99350-0833

BENTON County 02/2005 to 08/2005

T\*\*\*\*\* R \*\*\*\*\*

SSN: xxx-xx-\*\*\* DOB: -- Age:

Address:

PROSSER, WA 99350-1314

BENTON County 09/2004 to 02/2005

T\*\*\*\*\* R \*\*\*\*\*

SSN: xxx-xx-\*\*\* DOB: -- Age:

Address:

MONUMENT, CO 80132-7403

EL PASO County 09/2002 to 09/2002

T\*\*\*\*\*\* R \*\*\*\*\*

SSN: xxx-xx-\*\*\* DOB: -- Age:

Address:

COLORADO SPRINGS, CO 80917-1918

EL PASO County 10/2001 to 01/2002

T\*\*\*\*\* R \*\*\*\*\*

SSN: xxx-xx-\*\*\* DOB: -- Age:

Address:

COLORADO SPRINGS, CO 80920-3283

EL PASO County 12/2001 to 12/2001

This product is a locater index that may be used exclusively to identify potential previous names and addresses the applicant may have used and to obtain the applicant's date of birth and verify the applicant's Social Security Number. The results of a search shall not be used directly for the purpose of making employment decisions. However, the results may be used to broaden the scope of employment related background checks to include additional jurisdictions and names beyond those that the applicant disclosed and to narrow the background check by including the applicant's date of birth in those cases where this information is not obtained from the applicant. The results of these expanded background checks may be used for making employment decisions in accordance with the FCRA and applicable state and local statutes.Important: The Public Records and commercially available data

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ACRAnet

Applicant Name: Applicant SSN: Profile No: 2009050857772483

sources used in this system may have errors. Data is sometimes entered poorly, processed incorrectly and is generally not free from defect. This system should not be relied upon as definitively accurate.

MMVIII16-I1351

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Received: 05/08/2009 9 of 13 05/19/09 Completed: 05/12/2009 2009050857772483

ACRAnet

Applicant Name: Applicant SSN: Profile No: \*\*\*\*\*, T\*\*\*\* R\*\*\*\*\*\*\*\*\*\*\*\*\*\*

\*\*\*\_\*\*\_\*\*\*\*\*\*\* 2009050857772483

## **Motor Vehical Report**

17831804



WA Term: 3Y, License Number:

\*\*\*\*\*\*

NO VIOLATION(S) AND/OR RESTRICTION(S) FOUND

LICENSE #: \*\*\*\*

STATE OF ISSUE: WASHINGTON LICENSE CLASS: OPERATOR ISSUE DATE: 05/11/2005 EXPIRE DATE: 09/27/2009 LICENSE STATUS: VALID RESTRICTIONS: NONE ENDORSEMENTS: NONE

MVR STATUS: THIS STATE REPORTS NO MOTOR VEHICLE VIOLATIONS FOR THIS DRIVERS LICENSE

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Received: 05/08/2009 10 of 13 05/19/09 Completed: 05/12/2009 2009050857772483 Requested From: ACRAnet Request by: \*\*\*\*\*\*\*

Applicant Name: Applicant SSN: Profile No:

B\*\*\*\*\*\*\*\*\*\*\* NATIONAL

J\*\*\*\* B\*\*\*\*\*\*

**RICHLAND** 

509-111-2222

WA

2009050857772483

17831825

**Employment Verification** 

**Employer Company Name** 

**Employer Contact Name** 

Employer City

Employer State

**Employer Phone Number** 

Start Date End Date

Job Title Salary

Previous Name

**Applicant Phone Number** 

HIRE DATE: 02/26/2007

TERMINATION DATE: 04/09/2009 POSITION: PURCHASING SPECIALIST FULL OR PART TIME: FULL TIME

SALARY/WAGE: REFUSED
DATE VERIFIED: 05/12/2009

VERIFIED BY:

VERIFIERS POSITION: N/A

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Received: 05/08/2009 11 of 13 05/19/09 Completed: 05/12/2009 2009050857772483

ACRAnet

Applicant Name: Applicant SSN: Profile No: 2009050857772483

17831872

**Employment Verification 2** 

Employer Company Name B\*\*\*\*\*\*\* T\*\* W\*\*\*\*\*\*\*\*

Employer Contact Name LINDA
Employer City TUALATIN

Employer State OF

Employer Phone Number 503-6\*\*\*-1\*\*\*\*

**Applicant Phone Number** 

 End Date
 02/2007

 Start Date
 07/2006

Job Title FINANCIAL SERV CONSULTANT

Salary

**Previous Name** 

HIRE DATE: 07/2006
TERMINATION DATE: 02/2007

POSITION: FINANCIAL SERVICES CONSULTANT

FULL OR PART TIME: FULL TIME

SALARY/WAGE: REFUSED
DATE VERIFIED: 05/08/2009

VERIFIED BY: LINDA

VERIFIERS POSITION: SUPERVISOR

JOB REQUIREMENTS MET: REFUSED

ATTENDANCE REQUIREMENTS MET: REFUSED INCIDENTS OF WORK PLACE VIOLENCE: REFUSED REASONS TO QUESTION HONESTY: REFUSED ABILITY TO GET ALONG WITH OTHERS: REFUSED

REASON FOR SEPARATION: REFUSED ELIGIBILITY FOR REHIRE: REFUSED

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**Applicant Name:** Applicant SSN: **Profile No:** 

\*\*\*\*\*\*, T\*\*\*\*\*\* R\*\*\*\*\*\*\*\*\* \*\*\*\_\*\*\_\*\*\*\*

2009050857772483

17831908

**Employment Verification 3 Employer Company Name Employer Contact Name** D\*\*\*\* **Employer City KENNEWICK** 

**Employer State** WA 509-511-1111

**Employer Phone Number** 

**Previous Name** 

**Applicant Phone Number** 

08/2005 **Start Date End Date** 04/2006 Job Title

Salary

HIRE DATE: 08/18/2005

TERMINATION DATE: 03/30/2006

POSITION:

FULL OR PART TIME: NOT LISTED SALARY/WAGE: NOT LISTED DATE VERIFIED: 05/08/2009 VERIFIED BY: THE WORK NUMBER VERIFIERS POSITION: N/A

End Of Report

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13 of 13 Received: 05/08/2009 05/19/09 Completed: 05/12/2009 2009050857772483 Requested From: ACRAnet Request by: \*\*\*\*\*\*\*

Applicant Name: Applicant SSN: Profile No: \*\*\*\*\*\*\*, T\*\*\*\*\*\*\* R\*\*\*\*\*\*\*\*\*

\*\*\*\_\*\*. 2009050857772483

Para informacion en espanol, visite www.ftc.gov/credit o escribe a la FTC Consumer Response Center, Room 130-A 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

## A Summary of Your Rights Under the Fair Credit Reporting Act

The federal Fair Credit Reporting Act (FCRA) promotes the accuracy, fairness, and privacy of information in the files of consumer reporting agencies. There are many types of consumer reporting agencies, including credit bureaus and specialty agencies (such as agencies that sell information about check writing histories, medical records, and rental history records). Here is a summary of your major rights under the FCRA. For more information, including information about additional rights, go to www.ftc.gov/credit or write to: Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

- You must be told if information in your file has been used against you. Anyone who uses a credit report or another type of consumer report to deny your application for credit, insurance, or employment or to take another adverse action against you must tell you, and must give you the name, address, and phone number of the agency that provided the information.
- You have the right to know what is in your file. You may request and obtain all the information about you in the files of a consumer reporting agency (your "file disclosure"). You will be required to provide proper identification, which may include your Social Security number. In many cases, the disclosure will be free. You are entitled to a free file disclosure if:
  - a person has taken adverse action against you because of information in your credit report;
  - you are the victim of identify theft and place a fraud alert in your file;
  - your file contains inaccurate information as a result of fraud;
  - you are on public assistance;
  - you are unemployed but expect to apply for employment within 60 days.

In addition, by September 2005 all consumers will be entitled to one free disclosure every 12 months upon request from each nationwide credit bureau and from nationwide specialty consumer reporting agencies. See www.ftc.gov/credit for additional information.

- You have the right to ask for a credit score. Credit scores are numerical summaries of your credit-worthiness based on information from credit bureaus. You may request a credit score from consumer reporting agencies that create scores or distribute scores used in residential real property loans, but you will have to pay for it. In some mortgage transactions, you will receive credit score information for free from the mortgage lender.
- You have the right to dispute incomplete or inaccurate information. If you identify information in your file that is incomplete or inaccurate, and report it to the consumer reporting agency, the agency must investigate unless your dispute is frivolous. See www.ftc.gov/credit for an explanation of dispute procedures.
- Consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information. Inaccurate, incomplete or unverifiable information must be removed or corrected, usually within 30 days. However, a consumer reporting agency may continue to report information it has verified as accurate.
- Consumer reporting agencies may not report outdated negative information. In most cases, a consumer reporting agency may not report negative information that is more than seven years old, or bankruptcies that are more than 10 years old.
- Access to your file is limited. A consumer reporting agency may provide information about you only to people with a valid need - usually to consider an application with a creditor, insurer, employer, landlord, or other business. The FCRA specifies those with a valid need for access.
- You must give your consent for reports to be provided to employers. A consumer reporting agency may not give out information about you to your employer, or a potential employer, without your written consent given to the employer. Written consent generally is not required in the trucking industry. For more information, go to www.ftc.gov/credit.
- You may limit "prescreened" offers of credit and insurance you get based on information in your credit report. Unsolicited "prescreened" offers for credit and insurance must include a toll-free phone number you can call if you choose to remove your name and address from the lists these offers are based on. You may opt-out with the nationwide credit bureaus at 1-888-5-OPTOUT (1-888-567-8688).
- You may seek damages from violators. If a consumer reporting agency, or, in some cases, a user of consumer reports or a furnisher of information to a consumer reporting agency violates the FCRA, you may be able to sue in state or federal court.
- · Identity theft victims and active duty military personnel have additional rights. For more information, visit www.ftc.gov/credit.

States may enforce the FCRA, and many states have their own consumer reporting laws. In some cases, you may have more rights under state law. For more information, contact your state or local consumer protection agency or your state Attorney General. Federal enforcers are:

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TYPE OF BUSINESS:	CONTACT:
Consumer reporting agencies, creditors and others not listed below	Federal Trade Commission: Consumer Response Center - FCRA Washington, DC 20580 1-877-382-4357
National banks, federal branches/agencies of foreign banks (word "National" or initials "N.A." appear in or after bank's name)	Office of the Comptroller of the Currency Compliance Management, Mail Stop 6-6 Washington, DC 20219 800-613-6743
Federal Reserve System member banks (except national banks, and federal branches/agencies of foreign banks)	Federal Reserve Board Division of Consumer & Community Affairs Washington, DC 20551 202-452-3693
Savings associations and federally chartered savings banks (word "Federal" or initials "F.S.B." appear in federal institution's name)	Office of Thrift Supervision Consumer Complaints Washington, DC 20552 800-842-6929
Federal credit unions (words "Federal Credit Union" appear in institution's name).	National Credit Union Administration 1775 Duke Street Alexandria, VA 22314 703-519-4600
State-chartered banks that are not members of the Federal Reserve System	Federal Deposit Insurance Corporation Consumer Response Center, 2345 Grand Avenue, Suite 100 Kansas City, Missouri 64108-2638 1-877-275-3342
Air, surface, or rail common carriers regulated by former Civil Aeronautics Board or Interstate Commerce Commission	Department of Transportation , Office of Financial Management Washington, DC 20590 202-366-1306
Activities subject to the Packers and Stockyards Act, 1921	Department of Agriculture Office of Deputy Administrator - GIPSA Washington, DC 20250 202-720-7051